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Message: RE: website

RE: website

From Kraft, Emily Date Friday, February 10, 2017 1:16 PM

To Koerner-Bean, Connie

Cc

Hi Connie – One more quick question... Do you just oversee case managers at CCSOMO? Or do you also oversee the case managers at WKO?

From: Connie Koerner-Bean [mailto:ckbean@ccsomo.org]

Sent: Friday, February 10, 2017 11:31 AM

To: Kraft, Emily Subject: Re: website

thank you

Connie Koerner-Bean, RN, LMSW

Regional Supervisor Catholic Charities of Southern Missouri 937 Broadway, Suite 304 Cape Girardeau, MO 63701 PH: (573) 335-0134

FAX: (573) 335-0343 www.ccsomo.org

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On Fri, Feb 10, 2017 at 11:09 AM, Kraft, Emily < Emily.Kraft@oa.mo.gov > wrote: Hi Connie - I will work with ITSD to get your access level changed.

From: Connie Koerner-Bean [mailto:ckbean@ccsomo.org]

Sent: Thursday, February 09, 2017 7:02 PM

To: Kraft, Emily Subject: Re: website

Case managers do their own data entry and I oversee it. How do I go about getting a higher oversite level?

On Thu, Feb 9, 2017 at 4:12 PM Kraft, Emily < Emily. Kraft@oa.mo.gov Emily. Kraft@oa.mo.gov >>>

It looks like you were set up with employee-level access. At the employee level, you are only able to see clients assigned to you, and it appears that you do not have any assigned to you at this time.

As program manager, do you do all the data entry for your case managers or do they do their own data entry?

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From: Connie Koerner-Bean [mailto:<u>ckbean@ccsomo.org</u>ckbean@ccsomo.org>]

Sent: Thursday, February 09, 2017 4:07 PM

To: Kraft, Emily Subject: Re: website

[Inline image 1]

When I hit "Select" I get the word "select" and no clients.

Connie Koerner-Bean, RN, LMSW Regional Supervisor Catholic Charities of Southern Missouri 937 Broadway, Suite 304 Cape Girardeau, MO 63701

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On Thu, Feb 9, 2017 at 3:35 PM, Kraft, Emily

< <u>Emily.Kraft@oa.mo.gov</u>Emily.Kraft@oa.mo.gov>Emily.Kraft@oa.mo.govEmily.Kraft@oa.mo.gov>>>> wrote:

Hi Connie – Can you show me screenshots of what you're doing/seeing?

From: Connie Koerner-Bean

[mailto:ckbean@ccsomo.orgckbean@ccsomo.org>ckbean@ccsomo.orgckbean@ccsomo.org>>]

Sent: Thursday, February 09, 2017 3:33 PM

To: Kraft, Emily Subject: website

Hi again, Emily, I am in the new website and cannot see any clients or reports. I am the Program Manager for A2A and I think I should be able to pull up those we currently have enrolled. Can you help me with this?

Connie Koerner-Bean, RN, LMSW Regional Supervisor Catholic Charities of Southern Missouri 937 Broadway, Suite 304 Cape Girardeau, MO 63701

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